

electric*Q*

USER MANUAL



ULTRASLIM 800 WATT WALL MOUNTABLE OIL FILLED RADIATOR

EORW800LED

Thank you for choosing electricQ
Please read the manual before using this heater and keep it safe for future reference.
Visit our page www.electriQ.co.uk for our entire product range

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SAFETY INSTRUCTIONS

IMPORTANT

- Carefully read the instructions before operating the unit.
- This appliance is for indoor use only.
- Rating: This unit must be only connected to a 220-240 V, 50/60 Hz earthed outlet.
- Installation must be in accordance with regulations of the country where the unit is used.
- If you are in any doubt about the suitability of your electrical supply have it checked and, if necessary, modified by a qualified electrician.
- This heater has been tested and is safe to use. However, as with any electrical appliance use it with care.
- Disconnect the power from the unit before dismantling, assembling or cleaning.
- Avoid touching any moving parts within the appliance.
- Never insert fingers, pencils or any other objects through the guard.
- This appliance can be used by Children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be carried out by children.
- Children aged from 3 years and less than 8 years shall only switch on/off the appliance provided that it has been placed or installed in its intended normal operating position and they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children aged from 3 years and less than 8 years shall not plug in, regulate, or clean the appliance or perform user maintenance.
- Children under 3 years should be kept away unless continuously supervised.
- Some parts of this product can become very hot and cause burns. Particular attention has to be given where children and vulnerable people are present.
- Do not clean the unit by spraying it or immersing it in water.
- Never connect the unit to an electrical outlet using an extension cord. If an outlet is not available, one should be installed by a qualified electrician.
- Never operate this appliance if the unit, cord or plug is damaged. Ensure the power cord is not stretched, exposed to sharp object/edges, or routed under the unit.
- Never operate this appliance if you suspect oil has leaked from it.
- Any service other than regular cleaning should be performed by an authorised service representative. Failure to comply could result in a voided warranty.
- Never use the plug as a switch to start and turn off the heater. Use the provided power switch located on the side of the control panel.
- Do not use an external timer.

- Do not cover the appliance, or place items close to the unit which may restrict airflow, as this may present a fire risk.
- The heater must not be located immediately below a socket outlet.
- Always place the unit on a dry and stable surface. Do not move or tilt the unit.
- Avoid keeping the unit in direct sunlight for a long period of time.
- The heater is designed to be used at temperatures above -20°C. If it is exposed to temperatures below this, it must be allowed to warm above this level before operation.
- Do not attempt to repair, disassemble or modify the appliance. This unit contains no user-serviceable parts.
- Always unplug or disconnect the appliance from the mains power supply when not in use, or when moving or cleaning it. Do not pull the cord to unplug the heater.
- Keep the heater clean. Do not allow any object to enter the ventilation or exhaust opening as this may cause electric shock, fire, or damage to the heater.
- Do not use the appliance for anything other than its intended use. It is designed for domestic indoor use only.
- There may be a trace of odour during the first few minutes of initial use, or after a period of storage. This is normal and will quickly disappear.
- This appliance has hot and arcing or sparking parts inside. Do not use it in areas where gasoline, paint, or any flammable liquids are used or stored.
- This appliance is IP22 rated, and so can be used or installed within a bathroom as long as the appliance and its cables are not within Zones 0-2.
- If used within a bathroom, the circuit must be protected by a suitable RCD to prevent electric shock.
- Do not allow the appliance to be submerged or sprayed with water.
- Never locate this appliance where it may fall into a bathtub or otherwise become exposed to water.
- If the unit is wall-mounted, it must be installed in accordance with current regulations for the area of installation. If unsure, professional advice should be sought.
- **WARNING:** To reduce the risk of fire or electrical shock, DO NOT use this appliance with any solid-state Speed Control Device or any variable speed controllers.
- The heater must be wall mounted, or the feet attached before plugging into the mains.

ENERGY SAVING AND UNIT SAFETY PROTECTION TIPS

- Do not cover or restrict the airflow.
- Do not use in dusty environment.
- Unplug the unit when not in use.

KEY FEATURES

- Can be wall mounted or free standing.
- Electronic control panel with thermostatic controls.
- Low energy consumption – only 800W.
- Open window detection to help prevent energy wastage.
- IP22 rated, great for any room.
- 7 Day timer.
- Ultra slim design - Only 6cm thick.

PRODUCT OVERVIEW

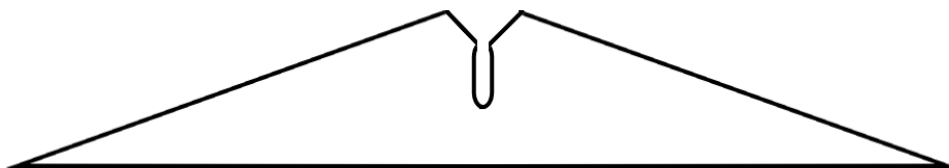


ASSEMBLY / INSTALLATION

Your electriQ heater comes with both a bracket for wall mounting and a pair of feet for freestanding operation.

FREE STANDING ASSEMBLY

For free standing installation, use the 2 feet provided. With the base of the heater facing up, gently rest the feet on the heater, guiding the unit into the slots in the middle of the feet. Align the holes on the base of the feet with the holes on the base of the unit and secure using the 2 bolts provided.



WALL MOUNTED INSTALLATION

Before starting installation, ensure that there is no pipework or wiring in the wall behind the planned installation location.

For wall mounted installation, you will need:

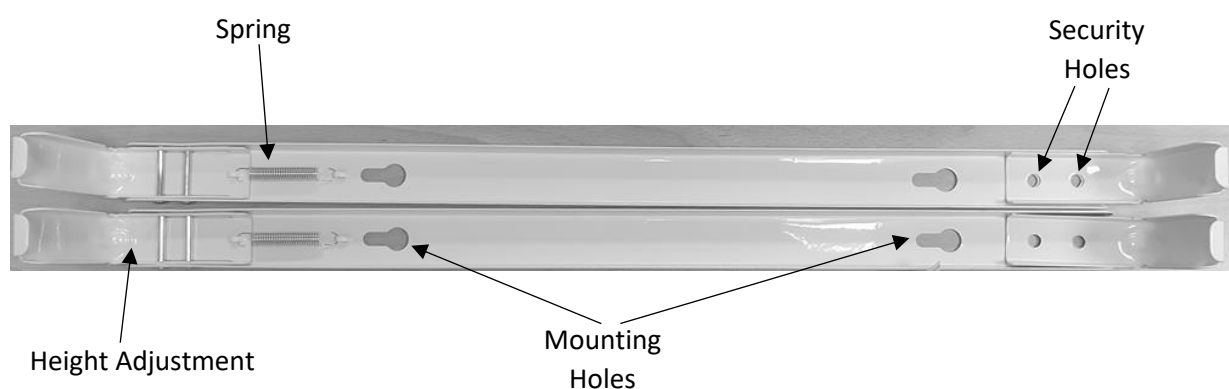
1. Spirit level
2. 4 screws (**Supplied**)
3. 4 wall plugs (**Supplied**)
4. Drill
5. Pencil
6. Tape measure

Take one of the two mounting bars and hold it in position on the wall approx. 20cm in from the left-hand edge of the planned position of the heater. Mark the wall with a pencil through the top mounting hole to indicate the position of the first screw hole. Then place another mark 50cm to the right of the initial mark, using a spirit level to ensure they are straight.

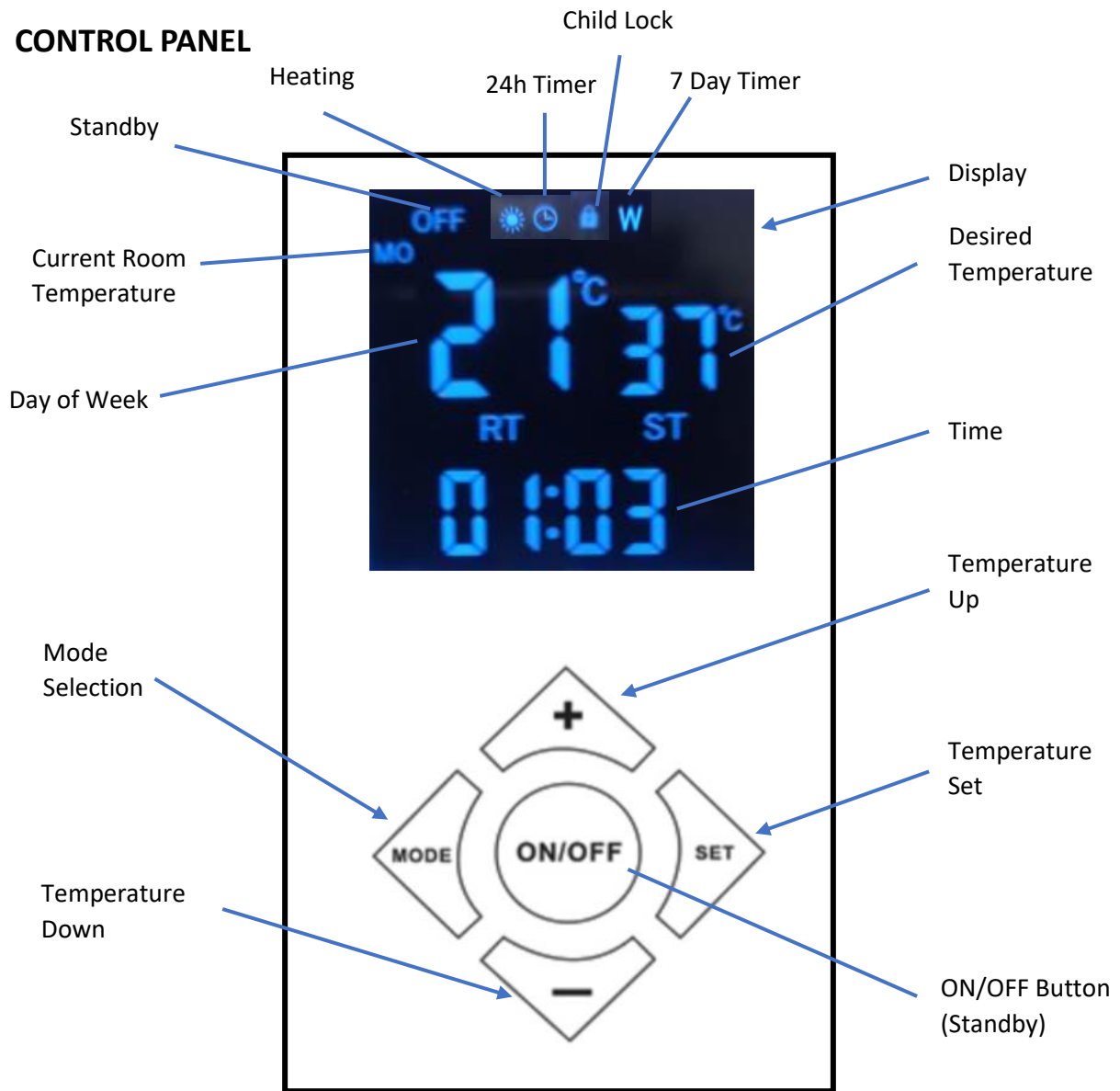
Drill the wall in the positions marked, and loosely fit the brackets using the supplied wall plugs and screws. Depending on the type of wall alternative fittings may be required.

Use a spirit level to ensure the brackets are straight, before marking the position of the lower security holes on the wall. Remove the brackets and drill the wall in the two positions marked. Slide the remaining 2 wall plugs into the holes, before fully securing the brackets to the wall using the supplied screws.





Once this is complete, carefully slide the base of the heater onto the bottom of the mounting bar, before sliding the top of the brackets up and clipping the top of the heater in position. Ensure that the heater is fully secure on the wall, before connecting the power.



CONTROL PANEL



STATUS DISPLAY

OFF	The unit is in standby and the heating is turned off.
	The heater is operating.
W	The 7-day timer is set and operational.
	The 24-hour standby timer has been activated, and the unit will enter standby when the timer elapses.
	Open window detection is activated, and the unit will go into standby if the temperature drops.
	Child lock is activated.

OPERATION

Press the ON/OFF button to start the heater. To adjust the desired temperature, press the SET button and then adjust using the + and – buttons.

SETTING THE DAY AND TIME

- When the heater is operating and the timers are off, press the SET button 3 times so that the day is flashing and use the + and – buttons to adjust.
- Then press the SET button once so that the hour is flashing and use the + and – buttons to adjust.
- Next press the SET button once so that the minute is flashing and use the + and – buttons to adjust.

NOTE: The clock will be reset to default when the unit is turned off using the power switch on the side, or when the power is disconnected.

CHILD LOCK

Press the + and – buttons at the same time to enable child lock. In child lock mode the control panel is deactivated. To exit child lock mode, press the + and – buttons again at the same time.

OPEN WINDOW FUNCTION

While the unit is operating, press and hold the MODE button for 3 seconds, a buzzer will sound and the open window symbol will be displayed .

Press and hold the MODE button for 3 seconds to deactivate the feature.

When this function is activated , the heater will stop working when the room temperature drops by 3°C within 1 minute.

24-HOUR TIMER

The inbuilt standby timer will allow you to set the unit to turn off after a set period of time. Please note this timer is a one-use timer, and starts operation when programmed.

1. While the heater is operating and timers are off, press the SET button twice to activate the timer. The 24-hour timer symbol will display on the screen.
2. Use the Temperature + and – buttons to adjust its duration in 1-hour intervals.
3. Once the set time has elapsed, the unit will turn off automatically.

Press the POWER button before the time has elapsed, the timer will be cancelled and the unit will turn off.

7-DAY TIMER

Press "MODE" button to enter the 7-day timer mode then choose between the pre-sets: P1, P2, P3, P4 using the + and - buttons.

● : Comfort mode is 22°C.

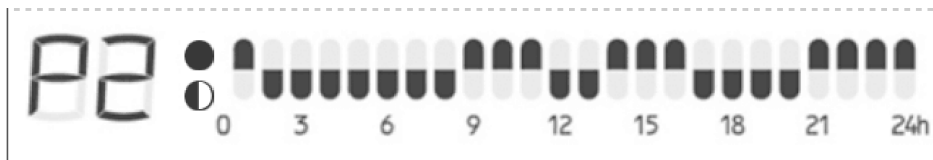
◐ : ECO mode is 18 °C.

P1 TIMER: (Monday - Sunday) is a Pre-set program and no adjustment is possible



P2 TIMER: Is preset and cannot be adjusted. The heater will have different settings for weekdays and weekends.

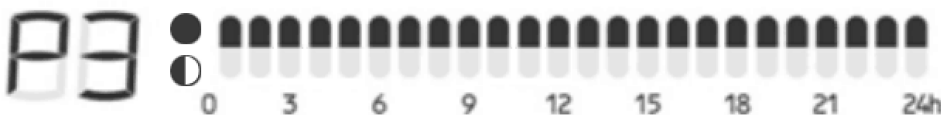
(Monday - Friday) Pre-set program



(Saturday - Sunday) Pre-set program



P3 TIMER: (Monday-Sunday) Can be customised between 5°C and 45°C.



When display shows P3:

- 1) Press the MODE button once to set the day using the + and – buttons.
- 2) Then press the MODE button once on the day to set the time the heater turns on and set the hour using the + and – buttons to adjust.
- 3) Then press the MODE button once to set the time for the heater to turn on in minutes using the + and – buttons to adjust.
- 4) Next press the MODE button once to set the time for the heater to turn off, on the same day. Use + and – buttons to adjust the hour.
- 5) Then press the MODE button once to set the time for the heater to turn off in minutes using the + and – buttons to adjust.
- 6) Set all days up to Sunday, then set the temperature for each day by using + and – buttons to change temperature and mode to change to the next day.

P4 : ANTI-FROST

“P4 Fr” will be displayed on screen and the heater will aim to keep the temperature between 4°C and 7°C.

CLEANING, MAINTENANCE AND STORAGE

ATTENTION: Please shut off the unit and unplug from the mains before cleaning or performing any maintenance.

CLEANING THE SURFACE

- Clean the heater with a duster or a soft wet cloth.
Do not use chemical solvents (such as benzene, alcohol or gasoline) as they may cause irreversible damage. Make sure no water enters the control panel or gaps in the casing.
- Do not run the unit until completely dry.
- Place the heater in its original box or cover to protect it from dust when not in use.
- Store it in a cool dry place.

TROUBLESHOOTING

Do not repair or disassemble the unit by yourself, unauthorized repair attempts will invalidate the warranty and may cause bodily harm.

Issue	Possible Reason	Solution
No power	1. Power cord is unconnected. 2. There is no power from socket. 3. The power switch on the rear of the unit is turned off.	1. Connect the power cord. 2. Check socket is turned on. 3. Ensure the power switch on the rear of the unit is in the on position.
Odour emission from unit	1. New unit. When the unit is used for the first time the fan motor may produce an odour which will dissipate within a week of use.	1. No action required.
Strong vibrations and noise	1. Unit is not placed on a flat surface. 2. Unit may be damaged.	1. Place on a flat surface. May put an anti-vibration mat underneath. 2. If the heater is damaged discontinue use and contact the service centre.

If the above solutions do not resolve the problem please contact the service centre.

TECHNICAL SPECIFICATIONS

Model no.	EORW800LED
Voltage	220-240V
Frequency	50/60hz
Max power	800W
IP Rating	IP22
Product Dimensions	950x65x550mm

electriQ UK SUPPORT

www.electriQ.co.uk/support

Please, for your own convenience, make these simple checks before calling the service line.

If the unit still fails to operate call: 0330 390 3061 or complete the online form

1. Is the unit plugged into the mains?
2. Is the fuse OK?
3. Switch the unit off and wait three minutes to see if the issue is resolved. Restart the unit.

Office hours: 9AM - 5PM Monday to Friday

www.electriQ.co.uk
Unit J6, Lowfields Business Park
Lowfields Way, Elland
West Yorkshire, HX5 9DA

Disposal: Do not dispose this product as unsorted municipal waste. Collection of such waste must be handled separately as special treatment is necessary.



Recycling facilities are now available for all customers at which you can deposit your old electrical products. Customers will be able to take any old electrical equipment to participating civic amenity sites run by their local councils. Please remember that this equipment will be further handled during the recycling process, so please be considerate when depositing your equipment. Please contact the local council for details of your local household waste recycling centres.

Model Identifier: EORW800LED					
Item	Symbol	Value	Unit	Item	Unit
Heat Output				Type of heat input, for electric storage local space heaters only (select one)	
Nominal heat output	P _{nom}	0.8	kW	manual heat charge control, with integrated thermostat	No
Minimal heat output	P _{min}	0.0	kW	manual heat charge control with room and/or outdoor temperature feedback	No
Maximum continuous heat output	P _{max}	0.8	kW	electronic heat charge control with room and/or outdoor temperature feedback	No
Auxiliary electricity consumption				fan assisted heat output	No
At nominal heat output	e _{lmax}	N/A	kW	Type of heat output/room temperature control (select one)	
At minimum heat output	e _{lmin}	N/A	kW	single stage heat output and no room temperature control	No
In standby mode	e _{lsb}	1	W	two or more manual stages, no room temperature control	No
				with mechanical thermostat room temperature control	No
				with electronic room temperature control	No
				with electronic room temperature control plus day timer	No
				with electronic room temperature control plus week timer	Yes
				Other control options (multiple selections possible)	
				room temperature control with presence detection	No
				room temperature control, with open window detection	Yes
				with distance control option	No
				with adaptive start control	No
				with working time limitation	No
				with black bulb sensor	No
Contact Details	electriQ, Unit J6, Lowfields Business Park, Lowfields Way, Elland, West Yorkshire, HX5 9DA				